



## The Right Tools Make Doing the Best Job Just a Click Away



It's amazing what you can accomplish when you have the right tools. That's why at Berkley Mid-Atlantic Group, LLC we offer our agents many intuitive technology options to make communicating with us easy and writing business even easier. It's everything you could possibly need right at your fingertips, so you can spend more time on accounts and less time waiting for information. We are continuously looking for new methods of doing business with us quicker and more efficient. It's one more way we demonstrate our belief in always doing the right thing and we are pleased to offer you the following tools:

### **Commercial Lines Download**

Commercial Lines Download electronically transfers policy transaction information from BMAG®'s policy system to an agent's inbox to be imported into their agency management system, eliminating the need to re-key information.

Commercial Download is fast and convenient. You may begin downloading on a specific date or ask for an initial load that contains all active policy information.

Line of Business availability depends upon the agent's vendor, however BMAG® is certified for Auto, BOP, GL, Package, Property, Umbrella, and WC.

### **Direct Bill Commission Download**

Direct Bill Commission Statement data is downloaded from BMAG®'s billing administration system to an agent's inbox to be imported into their agency management system, eliminating the need to re-key information.

### **Direct Deposit of Direct Bill Commission**

Have your commission directly deposited into your agency account each month.

### **Carrier Passport / Single Sign-On / Automatic Website Logon**

Access BMAG®'s website to find information in a matter of seconds without having to enter your user name and password. Your agency management system has the ability to sign-on directly to BMAG®'s website, eliminating the need to remember and re-enter passwords.

### **Agent Portal—www.WRBMAG.com**

BMAG®'s secure agent's website provides access to billing, policy, claims, financial information and reports. A variety of tools and information related to BMAG®'s products also are available on this site.

### **Commercial Lines Upload / On-line Quoting—Berkley Link**

Berkley Link is our online rating application for new business. Agents can upload customer information from a variety of agency management systems or enter it directly into Berkley Link to quickly obtain a quote.

### **Real Time Inquiry**

Agents can make real time inquiries for Policy, Claims, and Billing data directly from their agency management system without having to log-on to BMAG®'s website.

### **Go Paperless — Managed Agency Print**

Turn off ALL policy print, or turn off Agency Policy Print and continue to have the insured copy printed and sent to your office. All documents are available as a PDF on BMAG®'s secure website.

### **Claims Status**

Quickly find out current claim status as well as the action plan to bring the claim to resolution by accessing our secure agency website directly or by using Real Time.

### **Claims Download**

This will provide you with the ability to download complete claim data or updates into agency management systems. It is currently only available for Applied products.

### **First Notice of Loss (FNOL) — Pending**

This will provide you with the ability to upload a first notice of loss directly from an agent's management system and return a claim number or an acknowledgement number.

*We want to be your go-to insurance resource. And, we believe that as you use these tools that will enable you to focus more on writing business and less on administrative tasks, we will both realize even greater success. At BMAG® we know that being "easy to do business with" means you'll want to do more business with us. Contact our Agency Technical support team to obtain more information or to activate any of the tools listed above.*

**Email: [BMAGagencySupport@wrbmag.com](mailto:BMAGagencySupport@wrbmag.com)**

**Phone: 1-877-BMAG-1ST (1-877-2624-178)**

